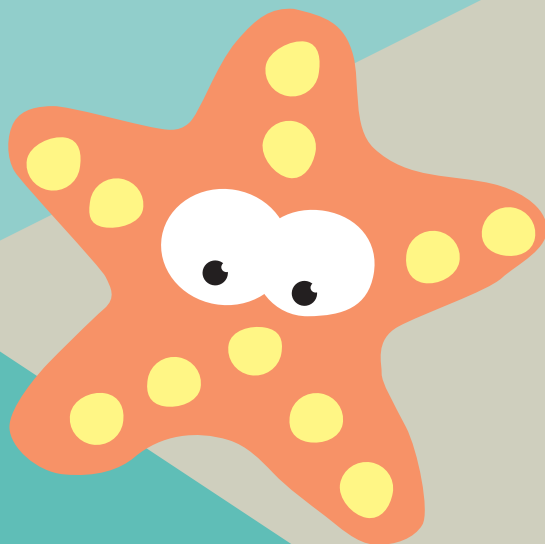


THE COASTAL CLUB

STARFISH SESSIONS
TERMS & CONDITIONS



TERMS AND CONDITIONS



**COASTAL
CLUB**
STARFISH

Here at Starfish with The Coastal Club we aim to provide you with a safe environment for you to have fun with your little one. Parents and carers remain responsible for their children at all times. Members of the Starfish with The Coastal Club Staff will carry a basic first aid kit with them and will refer any accidents to our accident book. The Starfish with The Coastal Club Staff will assist in the eventuality of any emergency services should they need to get involved.

Starfish with The Coastal Club holds Public Liability Insurance.

The safeguarding of children is of paramount importance to us, we therefore have a Child Protection Policy in place that must be followed at all times. All Starfish with The Coastal Club Staff are DBS checked.

If you or your child suffer with an illness that can be contagious please could we ask that you do not attend your session during the infectious period i.e. 48 hours for sickness and diarrhoea or until your doctor has given you the all clear. This is to ensure the health and wellbeing of other children and their parents/carers.

Our equipment and resources are cleaned regularly, but if you are dissatisfied or need to report any breakages please contact a member of staff and they will be happy to help.

We know it can be very exciting to get pictures of your little one enjoying their Starfish experience but please can we ask that you gain permission off all other parents of children involved first. Photographs and/or short videos may be taken as long as they are for personal use only. Starfish with The Coastal Club does not allow the reproduction of any part of our sessions, we have worked very hard to formulate our work for the sole use within a Starfish session.

Please look after your personal belongings within our sessions as The Coastal Club cannot accept any responsibility for the damage or loss of such items.

At Starfish with The Coastal Club we want to provide an inclusive environment, we will treat everyone fairly and equally. We want all children and their parents/carers to enjoy our sessions. Starfish with The Coastal Club offers a first come first served group for 'pay as you go' customers. Therefore, no 'pay as you go' place can be fully guaranteed. The Coastal Club is under no obligation to refund monies in the event of customers being unable to attend for reasons such as illness, adverse weather conditions etc,

If at any time our venue cannot be used, we will re-schedule at another appropriate time or refund your payment. We will use our Facebook page as a means of communication of any such event arising.

Thank you.

Aled Director of Fun **The Coastal Club**